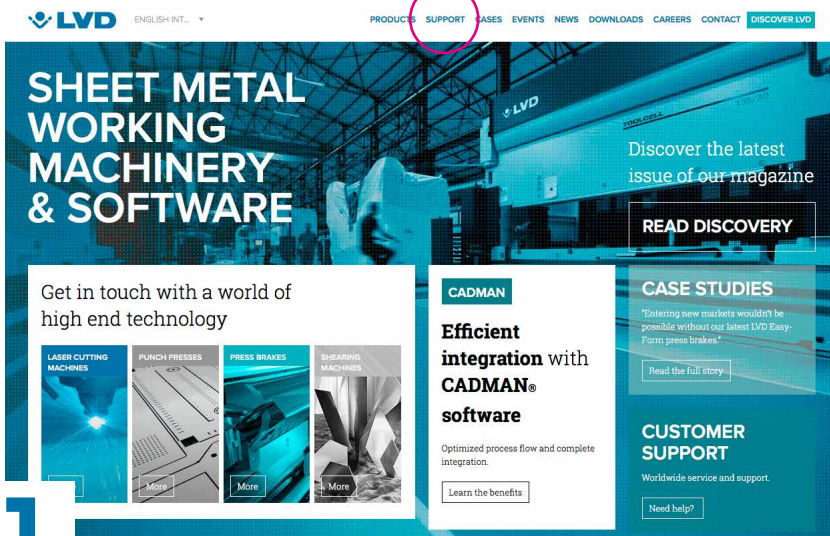
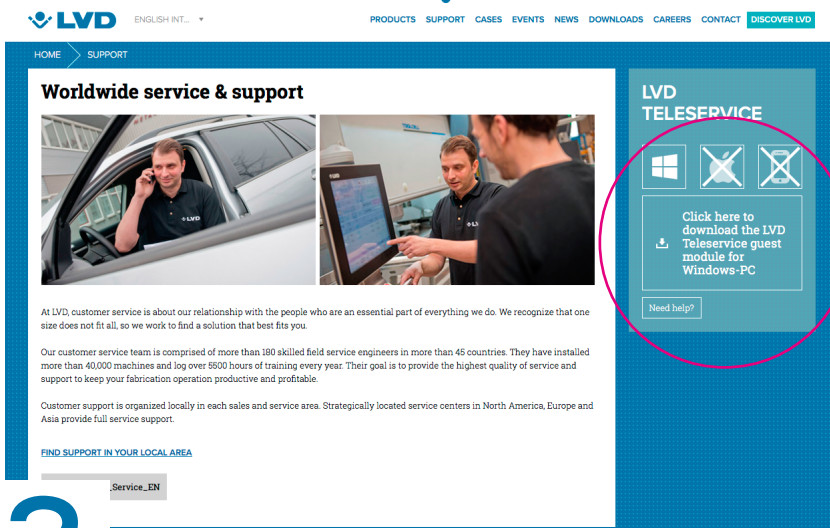


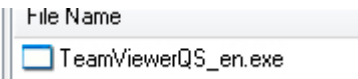
USING LVD TELESERVICE

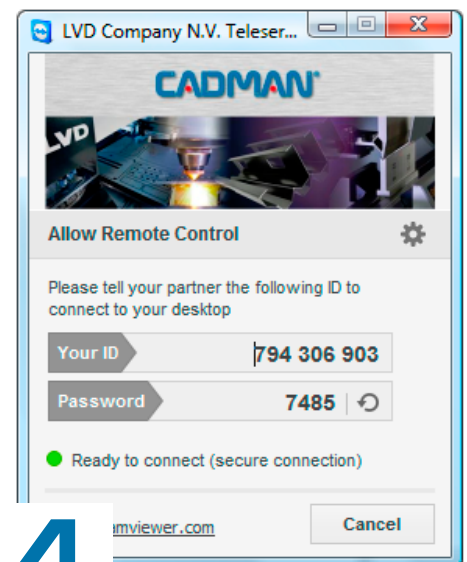


1. Go to the LVD website lvdgroup.com.
Click "**SUPPORT**" in the top navigation.



2. Click here to download the LVD Teleservice guest module for Windows-PC.

3. 
Click **Execute** in the pop-up screen. *Make sure your LVD machine is connected to the internet, then double click on the downloaded file (TeamViewerQS_en.exe) to execute setup. The TeamViewer window appears and a user ID and password is assigned.*



4. Please provide the user ID and password to your LVD representative to start a desktop sharing session.